

<b>REPORT TO:</b>	<b>HEALTH AND WELLBEING BOARD</b> <b>19 January 2022</b>
<b>SUBJECT:</b>	<b>Health and Care Plan Refresh 2021-2023</b>
<b>BOARD SPONSOR:</b>	<b>Matthew Kershaw</b>
<b>PUBLIC/EXEMPT:</b>	<b>Public</b>

### **SUMMARY OF REPORT:**

The Five-year Croydon Health and Care Plan was developed in 2019 setting out how Croydon would deliver the Health and Care Strategy ambition to *'Work together to make Croydon a great place to live, work and play for all its residents through creating rapid improvements in the health and wellbeing of our communities'* through its three aims: focusing on prevention and proactive care, unlocking the power of communities and putting services back in the heart of the community.

Progress has been made on delivering the aims of the Health and Care Plan with multiple initiatives that join-up health, care and the voluntary and community sector to provide more coordinated services in our borough at the heart of communities; however, there are huge challenges ahead including uncertainty for jobs and economy, deterioration in residents' wellbeing during the pandemic, emerging unmet need and financial pressures across health and social care.

The refresh allows us to learn from our response to the COVID-19 Pandemic, understand the impact the pandemic has had on our communities and ensure we reduce inequalities. There are some key areas that have greater focus in the refreshed plan, especially around enablers like workforce, estates and IT as well as Equalities, Diversity and Inclusion and Children and Young People.

The Health and Wellbeing Board reviewed the approach to refreshing the Health and Care Plan as well as initial progress reports in June 2021 where the Board noted that the plan would be finalised and approved by the Executive Director of Health Wellbeing and Adults following conclusion of the Stakeholder Consultation; subsequently the Plan was agreed by the Executive Director at the Shadow Health and Care Board on the 18<sup>th</sup> October 2021.

The refresh was reviewed by Health and Care Scrutiny Committee in September 2021.

### **BOARD PRIORITY/POLICY CONTEXT:**

This report addresses the delivery of the Health and Wellbeing Strategy through the Health and Care Plan Refresh 2021-2023.

The Health and Care Plan Refresh priorities have been developed jointly by One Croydon Members and the wider VCSE sector.

## **FINANCIAL IMPACT:**

The Health and Care Plan sets out priorities for the whole population of Croydon, detailing major transformation programmes across areas of focus. Where there is a need for financial investment or reallocation, the transformation or project in question will be subject to governance requirements for the funding source used and through a whole system business case where it crosses organisational boundaries.

## **RECOMMENDATIONS:**

This report recommends that the Health and Wellbeing Board:

1. Agree the refresh of the Health and Care Plan 2021-2023.

### **1. Croydon Health and Care Plan Refresh 2021-2023**

Croydon's health and care workforce, the Voluntary and Community Sector and wider community have achieved a great deal in very difficult circumstances during the pandemic, and this further demonstrates what we can do when we work closely together across the system with a common goal. Some of our plans had to change with COVID-19 as across the borough our teams came together to care for the many people affected by coronavirus and support our colleagues who have worked tirelessly as part of a coordinated response to the pandemic whilst other plans have continued at pace. This refreshed plan captures this learning and embeds it in the revised priorities and goals for 2021-2023.

In order to continue to make progress, the refreshed plan has been developed to consider and support Croydon Council to implement its renewal plans (these will get council finances back on track and put the Council on a more sustainable footing) and help us move towards greater integration of health and care.

The Health and Care Bill was introduced to Parliament on the 6th July 2021 and confirmed the Government's intention to introduce Integrated Care Systems from April 2022. Part of the preparation to transition to an ICS requires each of the six places in South West London CCG to refresh their Health and Care Plans, focussing on what has been achieved, refreshing priorities, reducing inequalities and preventing future risks to ill-health.

The refresh has given One Croydon the opportunity to come together and assess our progress so far and re-set our priorities. The refresh includes:

- Additional Aims setting out our commitment to; resident engagement and active involvement, supporting our workforce and embedding population health management

- Addressing health and wellbeing inequalities; acknowledging they existed before and have been exacerbated by COVID-19
- Developing robust metrics to measure the delivery and impact of our priorities
- Updated Outcomes Framework to better monitor impact on our long-term goals

A wide range of evidence and data was used to inform the refreshed aims and priorities including:

- The Joint Strategic Needs Assessment
- Healthwatch report
- COVID-19 impact reports (from various government and not-for-profit sources)
- Evidence base and data specific to each area of focus
- Stakeholder engagement
- NHS Planning Priorities
- Croydon Council Social Care Transformation plans

We are working together in One Croydon to be open and transparent about the challenges facing each individual organisation and using our solid partnership to come together and tackle these challenges. Each programme will be impacted differently, and the One Croydon partnership will ensure there is oversight of risk across the system to ensure we can effectively identify, address and mitigate them.

## **2. CONSULTATION**

Engagement with people that have lived experience was undertaken for each area of focus including:

- Mental health community hub and spoke model co-design engagement
- All age disability hub
- Learning Disabilities and autism strategy
- One Croydon Service User Group
- Primary Care workshops
- Healthwatch led engagement on areas including urgent and emergency care,
- Young people's experiences of mental health and ICN+
- Over 70 engagement events across the borough as part of the Covid-19 vaccination programme building community partnership workshops held in each locality strengthening partnerships between One Croydon, our voluntary and community partners and Croydon residents

In addition, we undertook a stakeholder discussion exercise to test the draft priorities and gain views from professionals and stakeholders from right across the Health and Care system on how we can improve outcomes for the

people of Croydon. Overall, 123 people responded, from 15 different organisations.

### **3. EQUALITIES IMPACT**

The Health and Care Plan is focused on reducing health inequalities and the outcomes framework will measure the impact of this. Any areas of focus that deliver a service/policy change/transformation during the period of the Health and Care Plan will be required to undertake an Equality Impact Assessment in line with their own organisation's policies.

### **4. DATA PROTECTION IMPLICATIONS**

#### **4.1. WILL THE SUBJECT OF THE REPORT INVOLVE THE PROCESSING OF 'PERSONAL DATA'?**

**NO**

#### **4.2. HAS A DATA PROTECTION IMPACT ASSESSMENT (DPIA) BEEN COMPLETED?**

**NO** - The Health and Care Plan does not involve processing or management of any data. All areas of focus that deliver a service/policy change/transformation during the period of the Health and Care Plan will be required to undertake a DPIA in line with their own organisation's DPIA policies.

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#### **CONTACT OFFICER:**

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#### **APPENDICES TO THIS REPORT:**

Appendix 1 - One Croydon Health and Care Plan Refresh 2021-2023